

Together, let's change, how we age.



Retail Assistant Volunteer

As a brand partner of the wider Age UK network, we are proud to deliver a range of needs led services in the community to support older people to improve and sustain their quality of life.


What we do:

- At Home Support
- Financial Inclusion Services
- Health & Wellbeing Services
- Information & Advice
- Social Inclusion Activities & Events
- Volunteering Opportunities



Contact us

Herefordshire

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 contact@ageukwyvern.org

Malvern Hills | Worcester | Wychavon

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Website

 www.ageukwyvern.org



Age UK Wyvern

Age UK Worcester, Malvern Hills & Hereford Localities, trading as Age UK Wyvern, is a registered charity (1114859) and company limited by guarantee, registered in England and Wales (05688674).

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Head office: Bank House, 7 Shaw Street, Worcester, WR1 3QQ.

Volunteer with Age UK Wyvern and help us support older people across Herefordshire & South Worcestershire.

Purpose of this voluntary role

As an independent charity, over 60% of our income is made from our retail operations. Without our team of dedicated volunteers, we would not be able to deliver our crucial support services/activities or to develop new services in the future.

Main activities of the voluntary role

As a Retail Assistant volunteer, you will help us raise funds by assisting with the daily running of our charity shops.

Tasks include, but not limited to:

- Assist with the serving of customers
- Help process stock (sorting, pricing, ironing etc...)
- Operate the till and handling cash
- Liaise with the Shop Managers / Assistant Managers

Experience

You do not need to have any prior experience for this role.

As a Retail Assistant volunteer you should have:

- Good communication skills
- Empathy and patience
- A caring and polite attitude towards customer service
- The ability to work as part of a team

Benefits of volunteering with us

- Learn new skills and develop existing ones
- Develop your confidence and gain experience of the workplace
- Reimbursement of reasonable travel costs incurred
- Ongoing support and training where relevant
- Become part of our wider volunteer network to support our cause



**Make a
difference
today**

**Volunteer
for us**