

Together, let's change, how we age.



Digital Café Volunteer

As a brand partner of the wider Age UK network, we are proud to deliver a range of needs led services in the community to support older people to improve and sustain their quality of life.

What we do:

- Dementia Wellbeing Service
- Financial Inclusion Services
- Health & Wellbeing Services
- Help At Home
- Home from Hospital
- Information & Advice
- Social Inclusion Activities



Contact us

Herefordshire

📞 0333 0066 299

@ contact@ageukwyvern.org

Malvern Hills | Worcester | Wychavon

📞 01684 560666 | 01905 724294

@ info@ageukwyvern.org

Website

🌐 www.ageukwyvern.org



Age UK Wyvern

Age UK Worcester, Malvern Hills & Hereford Localities, trading as Age UK Wyvern, is a registered charity (1114859) and company limited by guarantee, registered in England and Wales (05688674).

Age UK Worcester, Malvern Hills & Hereford Localities, trading as Age UK Wyvern, is a registered charity (1114859) and company limited by guarantee, registered in England and Wales (05688674).
Head office: Bank House, 7 Shaw Street, Worcester, WR1 3QQ.

Volunteer with Age UK Wyvern and help us support older people across Herefordshire & South Worcestershire.

Purpose of this voluntary role

Many people over 50 years old are struggling with technology, be it a mobile phone or a laptop computer. With an increasing number of services only accessible on line, people can feel frustrated, excluded and isolated. The role aims to help older people enjoy the benefits of being online.

Main activities of the voluntary role

As a Digital Café Volunteer you do not have to be an IT whizz; just some spare time, an enjoyment of being online themselves, some confidence with computer use, and, most of all, a willingness to help others learn basic skills.

Tasks include, but not limited to:

- Provide bespoke support for as little as a couple of hours per week at your most local digital café (Bromyard, Hereford, Ledbury, Leominster, Malvern or Ross-on-Wye)
- Create a warm and friendly environment at our cafés
- Liaise with our Digital Inclusion coordinator

Experience

You do not need to have any prior experience or be a technology whizz.

As a Computer Tutor / Digital Champion you should have:

- A love for meeting new people and willingness to help others
- Enjoying being online
- Be confident with basic technology use, for example tablets and smartphones

Benefits of volunteering with us

- Learn new skills and develop existing ones
- Develop your confidence and gain experience of the workplace
- Reimbursement of reasonable travel costs incurred
- Ongoing support and training where relevant
- Become part of our wider volunteer network to support our cause



**Make a
difference
today**

**Volunteer
for us**