



Information & Advice Service

Age UK Westminster is a delivery partner for the Westminster Advice Services Partnership focused on the delivery of advice services to older people in Westminster. We provide drop-in surgeries and appointments at community locations across the borough; outreach into the community, home visits for those who are housebound, and an enquiries line for information.

What is the Information & Advice (I&A) Service?

The I&A team provide assistance and guidance on a range of welfare services. The team can signpost you to services both within Age UK Westminster and to those of our voluntary sector partners and affiliates. This service can help you to lead a more independent, enjoyable and fulfilling life.

What can we help you with?

The team covers a wide remit. They will be able to assist you with:

- Welfare benefits and income maximisation
- Charitable grants
- Debt/money management
- Housing
- Health and social care needs
- Consumer related issues such as utility bills
- Correspondence help
- Assistance with form filling
- Taxi card applications
- General signposting
- Disabled parking badge applications

We can help make it easy to claim the money to which you are entitled. We have benefit advisors available throughout the year to provide expert help and information to older people across the City of Westminster.

For more information or to make an appointment please contact our team or visit one of our drop-in surgeries.

Contact Age UK Westminster to find out how they can help:

020 3004 5610 (Mon-Fri, 10am-2pm)

email enquiries@ageukwestminster.org.uk

or visit www.ageukwestminster.org.uk

Registered charity number 1018300. Company number 02788761.