

## **Age UK Sunderland (AUKS)**

### **Job Description**

**Post:** Day Centre Dementia Support Worker  
**Location:** AUKS Day Support Centre  
**Responsible to:** Day Services Co-ordinator

#### **Job Purpose**

To provide high quality service to older people living with a middle/moderate dementia diagnosis in our Metcalfe dementia day service.

In the middle/moderate stage of dementia, symptoms become more noticeable and the person will need more support in managing daily life.

#### **Job Description**

- Provide support for older people with dementia that respects their dignity and privacy.
- Participate and contribute in the delivery of high quality support to service users.
- Make written observations to support individual care plans.
- Deliver and assist with a wide range of dementia support centre activities.
- To support service users by assisting them with toileting as required.
- To assist wheelchair users and those with poor mobility following appropriate moving and handling training.
- Act as an escort on AUKS minibus.
- Assist with serving meals to service users.
- Participate in client activity sessions.
- Ensure the Day Centre is always clean, attractive and tidy.
- To act as a safeguarding alerter
- To abide by and implement all policies and procedures of Age UK Sunderland, including being aware of and responsible corporately and as an individual for Health and Safety policy.
- To undertake all reasonable tasks, in keeping with the level of responsibility of the post, as requested by the Chief Executive Officer.

**This post is subject to an enhanced DBS check.**

## **Age UK Sunderland**

### **Person Specification**

**Post:** Dementia Support Worker  
**Responsible to:** Day Services Senior Worker  
**Location:** Day Services Co-ordinator

#### **Essential Criteria**

- NVQ 2 Health and Social care
- Experience of supporting people living with a moderate dementia diagnosis
- Experience of and ability to provide support for frail older people.
- Understanding of and empathy with the needs and aspirations of older people and those living with dementia.
- Experience of supporting activities for those with a dementia diagnosis
- Ability to deal with older people with dementia in a caring, respectful and courteous manner.
- Ability to make appropriate written records
- Respect confidentiality.
- Ability to work in a team and to use own initiative as appropriate.
- Be prepared to work flexibly to meet changing needs, and staff cover.
- Demonstrate common sense and reliability.
- Willingness to participate in any necessary training.
- Good general standard of education.