

Agency List

Section One:

Domiciliary Care Providers

Section Two:

Meal and Frozen Meal Companies

Please note that inclusion on this list does not constitute a recommendation from Age UK Solihull.

This list is updated regularly. Please check www.ageuk.org.uk/solihull/lists for the most up to date version.

Updated June 2024

SECTION ONE

Domiciliary Care Agencies

The following list details some of the local agencies that provide personal care services in the home within the Solihull area. These services may include helping you to get in and out of bed, washing, bathing, dressing, preparing/heating meals and prompting/administering medication. Some provide overnight care.

All Domiciliary Care Agencies are registered with the Care Quality Commission (CQC) for their care services, you can find details of inspections for each agency at www.cqc.org.uk We strongly advise you check the latest CQC report for any agency before you contact them.

Other services offered by some agencies include cleaning, shopping, pension collection and transport help, which **would not be included in their CQC report.** Agencies offering cleaning services are shown in the list below.

Please check current fees and services with individual agencies.

Age UK Solihull cannot make recommendations about any agency or give any opinion on quality.

For further information about Care in the Home please request a copy of Age UK's Information Guide AUKIG23 entitled 'Getting help at home' or Factsheet No. 6 'Finding Help at Home'.

Both can be requested at Age UK Solihull or ordered by calling 0800 678 1602 or emailing orders@ageuk.co.uk – please include your full postal address and allow 10 days for delivery. All information can also be accessed on the Age UK Website: www.ageuk.org.uk

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Age UK Solihull also have a home support service offering help with light housework, laundry, ironing, shopping, companionship, meal preparation and carers respite sits.

If you are interested in this service and would like more information including costs, please contact a member of our Home Support Service team on 0121 704 7848 or email hss@ageuksolihull.org.uk

Name & Address	Contact Details	Cleaning Services Offered
A Star Care Services 100 Cropthorne Road Shirley Solihull B90 3JJ	0121 628 9790 07931 096 008 www.astarcareservices.co.uk	No
Angels Healthcare Ltd 1.04, Enterprise Centre, 1 Hedingham Grove, Chelmsley Wood, B37 7TP	0121 770 7755 www.angels-healthcare.co.uk	Yes

Name & Address	Contact Details	Cleaning Services Offered
Belmont Homecare Services 1 st Floor Highlands House Shirley B90 4ND	0333 444 0121 www.belmonthomecare.co.uk	Yes
Bluebird Care PMJ House Highlands Road Shirley B90 4ND	0121 803 6787 www.bluebirdcare.co.uk/solihull	Yes

Name & Address	Contact Details	Cleaning Services Offered
Bright Dawn Home Care 2 Poplar Road Dorridge B93 8DB	01564 784598 www.brightdawnhomecare.co.uk	Yes
Care Services 15 Ravenscroft Road Olton Solihull B92 8AH	0121 706 9444 www.careservices-solihull.co.uk	Yes

Name & Address	Contact Details	Cleaning Services Offered
Care 2 Home Solihull 282 Baldwins Lane Hall Green Birmingham B28 0XB	0121 820 9597 www.care2home.co.uk	No
Caremark Solihull 221 Stratford Rd Shirley Solihull B90 3AH	0121 733 8355 www.caremark.co.uk	Yes

Name & Address	Contact Details	Cleaning Services Offered
Community Living and Support Services 81 – 83 Warwick Road Solihull B92 7HP	0121 706 6418	No
Daily Living Care 33 Hill Road Keresley Coventry CV7 8JQ	02477 051931 07729 699485 www.dailylivingcare.co.uk	No

Name & Address	Contact Details	Cleaning Services Offered
DomCare 165 Buryfield Rd Solihull B91 2BB	0121 711 7636 www.domcare.co.uk	No
Dove Homecare 48 Fentham Rd Hampton inArden B92 0AY	Freephone 0800 7837672 www.dovehomecare.com	No

Name & Address	Contact Details	Cleaning Services Offered
Elite Assistance Ltd 130 Station Road Knowle B93 0EP	01564 632 047 www.eliteassistance.co.uk	Yes
Helping Hands Solihull 121 Stratford Rd Shirley B90 3ND	0121 368 3979 0333 060 8276 www.helpinghandshomecare.co.uk	Yes

Name & Address	Contact Details	Cleaning Services Offered
Meadow Home Care Services 8 Ulverley Green Rd Olton B92 8BG	0121 706 2808	No
New Age Care 1 Pure Offices 3 Plato Close Warwick CV34 6WE	01926 675 967 www.newagecare.co.uk	No

Name & Address	Contact Details	Cleaning Services Offered
Orion Care Services 8 Banbrook Close Solihull B92 9NE	0121 704 0702	No
Plan It Homecare Ltd The Barn Fernhill Court Balsall St East Coventry CV7 7FR	01564 776094 www.planithomecare.co.uk	Yes

Name & Address	Contact Details	Cleaning Services Offered
Right at Home Zenith House Highlands Road Shirley B90 4PD	0121 314 7829 www.rightathome.co.uk	Yes
SureCare Solihull 14 Zenith House Highlands Road Shirley B90 4PD	0121 798 0491 www.surecare.co.uk/solihull	Yes

Name & Address	Contact Details	Cleaning Services Offered
Unique Senior Care 1584-1586 High Street Knowle B93 0LF	0121 667 5555 www.uniquecare.co.uk	Yes
Visiting Angels Warwickshire 6 Arden Court William James Way Henley in Arden B95 5GF	01564 331 242 www.visiting-angels.co.uk	Yes

Under the Care Act 2014, every person that has care and support needs is entitled to an assessment by the Local Authority whether or not they have to fund that care themselves. Carers are also entitled to an independent assessment of their needs. To request an assessment telephone Adult Social Care on 0121 704 8007.

Staff at the Community Advice Hubs, managed by Age UK Solihull, will be able to give you more information on your rights and choices regarding your individual care and support needs, including information on Direct Payments if you wish to manage your care budget yourself.

The Community Advice Hubs are located at Chelmsley Wood Library and The Core, Lower Ground Floor, Central Library Building, Solihull.

Section Two

Meal delivery Companies

The following list details companies that deliver frozen meals to your home. Please check current prices / minimum order values with individual companies.

Remember that if you have a milkman, they may be able to deliver some food to your doorstep.

Name & Adress	Contact Details
Wiltshire Farm Foods Britannia House 189 Mill Street Brierley Hill DY5 2TH	01384 262 555 www.wiltshirefarmfoods.com birmingham@wiltshirefarmfoods.co.uk
Oakhouse Foods West Midlands Unit 6, Rear of 62-64 Wolverhampton Street Dudley DY1 3AN	01384 233 688 www.oakhousefoods.co.uk W.Midlands@oakhousefoods.co.uk

The following company will deliver frozen meals and also hot meals:

<p>Icare Cuisine Unit 10 Kimberley Business Park Redbrook Lane Rugeley WS15 1RE</p>	<p>01889 584 444 www.icarecuisine.co.uk</p>
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FURTHER SOURCES OF INFORMATION

Homecare Association are the only membership body in the UK dedicated to supporting homecare providers and ensuring that homecare is valued so that everyone can live well at home. The association has information which aims to answer some of your questions about homecare.

Homecare Association
Mercury House
117 Waterloo Road
London
SE1 8UL

Tel: 0208 661 8188

Website: www.homecareassociation.org.uk/find-care/choosing-care-at-home.html

Email: enquiries@homecareassociation.org.uk

Independent Age offers further information and advice. They have lots of information guides, factsheets and leaflets on choosing and paying for care.

Independent Age
18 Avonmore Road
London
W14 8RR

Tel: 0800 319 6789

Website: www.independentage.org/get-advice/health-and-care/care-homes

Email: advice@independentage.org

A very useful website to look at is: www.payingforcare.org

Their guide can help you understand what each type of care offers - and the cost of paying for care.

Age UK Solihull can also provide you with factsheets on finding and paying for care.

Age UK Solihull
The Core
Lower Ground Floor
Central Solihull Library Building
Solihull
B91 3RG
Tel: 0121 704 7840

www.ageuksolihull.org.uk