

Transportation



Do you have access to the transport you need?

Sentiment Analysis

Answer Choices	Responses		
Yes		73.75%	621
Partly		21.02%	177
No		5.23%	44

How would you rate public transport in North Tyneside?

Sentiment Analysis

Answer Choices	Responses		
Excellent		5.44%	46
Good		33.57%	284
Average		33.33%	282
Poor		12.65%	107
Very poor		4.14%	35
I don't know		11.70%	99

How do you usually travel for things like shopping, visiting the doctor, running errands, etc? (select all that apply to you)

Answer Choices	Responses		
Walk		57.09%	483
Drive yourself		67.26%	569
Have others drive you		23.29%	197
Metro		37.00%	313
Bus		46.81%	396
Taxi		18.91%	160
Use a ride source company such as Uber		2.72%	23
Bicycle		6.38%	54
Use an accessible transport service		3.19%	27
I do not get out of the house		0.71%	6
Other (please specify): Show		4.02%	34



Most people felt they had access to the transport they need. However it is important to note that many people told us they walk (**57%**) and/or drive (**67%**) or have someone to drive them (**24%**).

Drivers are very concerned that they will **lose their independence** and flexibility when they are unable to drive in the future.

Whilst many people compliment public transport and recognise **North Tyneside is well connected** (Metro in particular) there is significant feedback about **unreliability** of the Metro system, **antisocial behaviour** and buses being regularly cancelled/very late.

For **medical appointments**, taxis, lifts from family, and driving are seen as the only reliable ways to get there on time.

There are **very poor transport connections** to Northumbria Specialist Emergency Care Hospital in Cramlington.

Cost of transport for taxis, parking and pre-9.30 am travel are a barrier for some.

Mobility scooter users told us the **public transport is inaccessible** to them.

People with mobility issues said they struggled with **lack of seating whilst waiting**, distance between home/stop/destination and ability to accommodate wheelchairs.