

# Respect and social inclusion



**45%** of respondents agree that older people are treated with respect and dignity in their community. **32%** neither agree or disagree, and **17%** disagree.

**54%** of respondents agree that they feel included in society. **25%** neither agree or disagree, and **17%** disagree.

**58%** of respondents agree that businesses (such as shops, cafés, restaurants, and supermarkets) make older people feel welcome and are accessible. **29%** neither agree or disagree, and **10%** disagree.

**31%** of respondents disagree that they have the opportunity to contribute to what is going on in my area. **29%** neither agree or disagree, and **28%** agree.

**91%** of respondents agree that older people and younger people can learn from each other.

Comments included:

- **Intergenerational activities** are main thing highlighted. e.g. older people mentoring younger people to share their work based skills, older people visiting schools to support with reading and to share stories of their lives, younger people helping older people with IT/technology skills, shared activities such as beach cleans, games, cooking.
- **Accessibility.** Improved public transport links, more wheelchair/mobility friendly and genuinely accessible toilets in community venues/cafés.
- **Digital inclusion.** Sense that as more services become digital first, this is a barrier to people and not enough support to help people adapt or consideration for those that can't.
- **Reliable information.** Ensure people are aware of activities using online and hard copies to advertise events etc.