



Information and Advice - Blue Badge Volunteer

Age UK Lincoln and South Lincolnshire Information and Advice team help boost the income of older people so they can afford the care and support they require to remain independent. Blue Badge Volunteers can help older people to complete forms for blue badge parking permits either via telephone or home visit. This can be extremely valuable to an older person as having a Blue Badge can give them their freedom and independence.

What will I do?

- You will be working alongside the Information and Advice Team completing Blue Badge applications, using a tablet which will be provided, either in the office, over the phone or in clients homes. Supporting the older people of Lincolnshire.

Additional Information

- ◆ One to one training will be provided and full support of the I and A team .
- ◆ Flexible hours between Monday to Friday 9 am and 4 pm.
- ◆ Expenses paid.

What skills and experience do I need?

- Ability to explain complex information clearly in the clients desired format.
- Attention to detail is essential.
- Empathy with the problems faced by older people and their carers.
- Ability to process information from telephone calls, face-to-face conversations, and documents.
- Car driver is essential.
- Willing to work to guidelines and policies on health & safety, equal opportunities, confidentiality, and boundaries.

I'm interested, what do I do next?

Please contact volunteering@ageuklsl.org.uk ,we will guide you through the application process