## PERSON SPECIFICATION

POST: BID WRITER Lasting Powers of Attorney (LPA) & Will Writer
Please ensure that you show <u>how</u> you meet the following requirements when completing your application form.

ESSENTIAL REQUIREMENTS	METHOD OF ASSESSMENT
QUALIFICATIONS AND EXPERIENCE  1. Computer literate with experience of Microsoft Word, Outlook, Excel and Teams.	Application / Interview
<ol><li>Experience of working in a client-focused role providing a high level of customer service</li></ol>	Application / Interview
<ol> <li>Evidence of continual learning and development. Agreement to undertake the relevant training and tests, as required. (Employment is conditional on passing the required tests)</li> </ol>	Application / Interview
SKILLS AND ABILITIES  4. A self-starter who is able to work independently and manage own workload effectively.	Application / Interview
5. Excellent written and verbal English language skills	Application/ Interview
<ol> <li>Strong organizational and time-management skills, with the ability to manage multiple cases simultaneously and meet deadlines.</li> </ol>	Application / Interview
<ol><li>High levels of literacy and numeracy, attention to detail and compliance with industry requirements.</li></ol>	Application / Interview
<ol> <li>Ability to communicate complex issues in a clear and accessible manner to clients and their families regarding potentially sensitive matters</li> </ol>	Application / Interview
<ol><li>Empathetic and client-centred approach, with the ability to build positive client relationships</li></ol>	Application / Interview
OTHER CRITERIA	
10. Some flexibility in working hours to meet operational needs which may include some working outside of normal office hours to accommodate client's needs.	Application / Interview
11. Trustworthy, reliable and maintain high professional standards	Application / Interview
12. Willingness to travel to complete home visits, attend face-to-face meetings and events.	Application/ Interview
DESIRIBLE REQUIREMENTS	
1. Qualifications or experience of working in the legal profession	Application/ Interview

2. Experience of writing LPA's and/ or Will Writing.	Application/ Interview
<ol> <li>Experience of working in a regulated field of work requiring a high degree of competence and compliance.</li> </ol>	Application/ Interview
4. Additional second language to English.	Application
5. Experience of assessing an individuals' mental capacity	Application/ Interview
<ol> <li>Evidence of being goal-orientated to drive the growth and development of a service or project.</li> </ol>	Application/ Interview

Ref: LPA & Will Writer Person Specification Jan 2025