



Join our team as an Information and Advice Volunteer!

Are you passionate about helping others and looking for a new challenge? We're looking for friendly and approachable individuals to join our team as an Information and Advice Volunteer. In this role, you'll be a vital source of support and information for those in need, helping them navigate various challenges and find the resources they require.

Age UK Hillingdon Harrow and Brent is a caring charity dedicated to “creating a world where everyone can love later life.” We rely on the generous support of people like you to make it happen. Here at Age UK Hillingdon Harrow and Brent (Age UK HHB) we believe in making life better so that everyone can enjoy later life.

We provide services, activities and advice for older people over the age of 60.

What You'll Be Doing:

- Offering a warm welcome to clients and listening to their concerns
- Providing clear and accurate information on a range of topics
- Helping clients understand their options and make informed decisions
- Signposting to relevant services and resources
- Keeping up-to-date with the latest information to ensure the best advice is given
- Working with a fantastic team of volunteers and staff to make a real difference

What We're Looking For:

- Excellent communication and listening skills
- A friendly, empathetic, and non-judgemental attitude
- A willingness to learn and stay informed about various topics
- Reliability and commitment to regular volunteering
- Basic computer skills (training will be provided)

What You'll Gain:

- The satisfaction of knowing you're making a positive impact

- New skills and knowledge through training and experience
- The opportunity to meet new people and be part of a supportive team
- Flexibility to fit volunteering around your schedule

Time Commitment:

Following training a minimum of one year commitment in the role, and a minimum of 3 hours a week with the flexibility to cover on an ad hoc basis

How to Apply:

If this sounds like you, we'd love to hear from you! Please sign up to be a volunteer by going to <https://www.ageuk.org.uk/hillingdonharrowandbrent/get-involved/volunteer-for-us2/apply-to-volunteer2/> and fill in our quick and easy form or email volunteering@ageukhnb.org.uk or call 020 8756 3040 if you have any accessibility needs.

Join us and help make a real impact in our community. We can't wait to work with you!

This role outline is binding in honor only and is not intended to be legally binding.

Age UK HNB is an equal opportunity organisation.

Age UK Hillingdon Harrow and Brent is committed to safeguarding and promoting the welfare of all older people and children within the London Boroughs of Hillingdon Harrow and Brent.

