



## Your Voice Matters!

At Age UK Ealing, your feedback is the cornerstone of our continuous improvement efforts. Whether it's a suggestion, praise, or a concern, we're here to listen and act!

### **Concerns & Compliments:**

Drop us a line at [Feedback@ageukealing.org.uk](mailto:Feedback@ageukealing.org.uk) to share your thoughts. Your emails are carefully reviewed by our team, ensuring every comment contributes to our ongoing quest for excellence.

### **Feedback Leaflets:**

Pick up one of our feedback leaflets from our reception area. Your candid feedback, whether a compliment, suggestion, or a complaint, fuels our commitment to enhancing your experience.

### **Other Feedback Sources:**

**Online Surveys:** Look out for surveys on our website or social media channels. Your responses guide our strategic decisions and help us tailor our services to your needs.

**Social media:** Connect with us on social media and join the conversation. Your comments and messages are always welcome as we strive to create meaningful connections with our community.

**In-Person:** Have a chat with our dedicated staff members. Your face-to-face feedback is invaluable and helps us understand how we can better serve you.

Thank you for being a part of Age UK Ealing. Together, let's shape a brighter future based on your valuable feedback.

## CUSTOMER FEEDBACK FORM

Title:
First Name:
Surname:
Contact Tel Number:
Email Address:
Address:
Your feedback is relating to: <input type="checkbox"/> Compliment <input type="checkbox"/> Suggestion <input type="checkbox"/> Complaint
Write your feedback here:
Date:

Please place your feedback form in the box. A member of staff will be in contact with you between 7 to 14 working days.

Thank you.