**I&A Team – Info & Signposting List**

**1. Form filling**

Please note: if you are unable to download or print the forms mentioned below, please give us a call on 020 8686 0066, and we can send you a copy in the post.

Attendance Allowance application form: <https://www.gov.uk/government/publications/attendance-allowance-claim-form> See also <https://www.ageuk.org.uk/information-advice/money-legal/benefits-entitlements/attendance-allowance/>

Dial a Ride membership application: <https://tfl.gov.uk/modes/dial-a-ride/membership?intcmp=4002>

Taxicard membership application: <https://www.londoncouncils.gov.uk/services/taxicard/apply-taxicard-your-borough#8>

Blue Badge application: <https://www.croydon.gov.uk/adult-health-and-social-care/travel-passes-and-support/blue-badges/apply>

Freedom Pass application: <https://www.londoncouncils.gov.uk/services/freedom-pass/older-persons-freedom-pass/apply>

For an alternative source of help with form filling:

* visit the Community Hub at Brigstock Road, drop in on Mondays 10am to 1pm
* contact Clear Community Web, Tel 07523 646 277, <https://clearcommunityweb.co.uk/>
* contact Croydon Health & Wellbeing Space (open daily for drop in service), Tel 020 3154 9539, <https://croydonhws.co.uk/>

**2. Financial**

**Benefit check (alternatives to Age UK Croydon)**

Turn2us, Tel 0808 802 2000, [www.turn2us.org.uk](http://www.turn2us.org.uk)

Age UK, <https://www.ageuk.org.uk/information-advice/money-legal/benefits-entitlements/benefits-calculator/>

**Housing Benefit and Council Tax Support**

Croydon Council, <https://www.croydon.gov.uk/benefits>

**Pensions and money**

Money and pensions advice (UK Government): Pension Wise, Tel 0800 011 3797, <https://www.moneyhelper.org.uk/en/pensions-and-retirement/pension-wise>

Moneyhelper, Tel 0800 011 3797, <https://www.moneyhelper.org.uk/en>

Pension Credit (UK Government): Tel 0800 99 1234, <https://www.gov.uk/pension-credit>

**Benefits advice including PIP**

Drop-in service for advice and form filling: Croydon Health & Wellbeing Space (open daily for drop in service), Tel 020 3154 9539, <https://croydonhws.co.uk/>

Community Hub at Brigstock Road, drop in on Mondays 10am to 1pm

Hear Us for benefits advice for people with mental health issues, <https://www.hear-us.org/referral/>

Citizen's Advice Bureau, Tel 0800 144 8848 [www.citizensadvicecroydon.org](http://www.citizensadvicecroydon.org/)

Financial advice (including benefit checks): Independent Age, Tel 0800 319 6789, <https://www.independentage.org/>

**Debt**

Debt and money advice, Christians Against Poverty at Purley Cross Centre, Tel 020 8668 4189, <https://www.purleybaptist.org/Groups/358492/About_PCC.aspx>

Debt and money advice: CAP Croydon South, Tel 0208 668 4189, <https://oll2016blog.wordpress.com/cap-croydon-south/>

Debt advice: Centre70, 020 8670 0070 (10am -1pm and 2pm - 3pm Monday to Friday), <https://centre70.org.uk/advice/>

Debt advice: National Debt Line, Tel 0808 808 4000, <https://www.nationaldebtline.org/>

Debt advice: Stepchange, Tel 0800 138 1111, <https://www.stepchange.org/>

**Financial advice (paid for)**

Society of Later Life Advisers, for finding a local financial adviser, <https://societyoflaterlifeadvisers.co.uk/>

**Financial advocacy**

Advocacy for all <https://www.advocacyforall.org.uk/>

**Grants search**

Turn2us: <https://www.turn2us.org.uk/>

Money Saving Expert: <https://www.moneysavingexpert.com/family/grants-low-income/>

Grants for energy efficiency improvements: see Cost of living/energy/financial crisis section below

**Tax**

Tax Help for Older People, Tel 01308 488066 <https://taxvol.org.uk/> or contact them at Purley Cross Centre, Tel 020 8668 4189, <https://www.purleybaptist.org/Groups/358492/About_PCC.aspx>

**Cost of Living/energy/financial crisis**

Advice and support on energy tariffs, energy bills and debts, home heating efficiency, plus grants for home insulation: Croydon Healthy Homes, Tel 0800 292 2529, [www.croydon.gov.uk/healthyhomes](http://www.croydon.gov.uk/healthyhomes)

Advice on energy saving, grants and home energy visits: Better Housing Better Health, for referrals visit [www.bhbh.org.uk/make-a-referral/](http://www.bhbh.org.uk/make-a-referral/) or call 0800 107 0044

Cost of living: South West London Law Centre, Tel 020 8767 2777 (3-5pm), <https://swllc.org/get-advice/cost-of-living/>

Financial crisis support: South West London Law Centre, Tel 020 8767 2777 (3-5pm) <https://swllc.org/get-advice/crisis-navigation/>

Purley Centre, Tel 020 8668 0422, <https://www.purleybaptist.org/Groups/302966/Purley_Cross_Centre.aspx>

Croydon BME Forum Energy Adviser: 07599 961 016, <https://www.cbmeforum.org/energy-advice/>

Cost of living hub: Mayor of London,  <https://www.london.gov.uk/what-we-do/communities/help-cost-living>

Croydon Council: <https://www.croydon.gov.uk/get-help-rising-cost-living>

**3. Housing**

**Housing advice and form filling help**

Community Hub at Brigstock Road, drop in on Mondays 10am to 1pm – Housing Adviser, not in attendance every week so check in advance. 020 8684 3784,

Croydon Health & Wellbeing Space (open daily for drop-in service), Tel 020 3154 9539, <https://croydonhws.co.uk/>

Housing advice and support: Shelter, Tel 0808 800 4444, <https://england.shelter.org.uk/>

Housing, benefits, debt and general legal advice: Centre70, Tel   020 8670 0070, <https://centre70.org.uk/advice/>

Housing advice and support: Citizen's Advice Bureau, Tel 0800 144 8848 [www.citizensadvicecroydon.org](http://www.citizensadvicecroydon.org/)

**Housing applications**

Housing benefit: Croydon Council, <https://www.croydon.gov.uk/benefits/housing-benefit>

Homelessness/at risk of homelessness: Croydon Council, <https://www.croydon.gov.uk/housing/yourhome/housing-helptool>

Housing register application: Croydon Council, <https://www.croydon.gov.uk/housing/optadv/registering/register1>

Sheltered housing application: Croydon Council,<https://new.croydon.gov.uk/adult-health-and-social-care/care-homes-and-housing/sheltered-housing/how-apply>

**4. Mental Health / Safeguarding**

Croydon Health & Wellbeing Space (open daily for drop in service), Tel 020 3154 9539, <https://croydonhws.co.uk/>

Mental health, crisis support: Samaritans, Tel 116 123, <https://www.samaritans.org/>

Mental health support, counselling, employment support: Mind in Croydon, Tel 020 8668 2210, <https://www.mindincroydon.org.uk/>

Mental health, domestic abuse and modern slavery support: Hestia, Tel 020 7378 3100/ 020 3879 3700, <https://www.hestia.org/>

**5. Care**

Care Needs Assessment, Croydon Council, 020 8726 6500, <https://www.croydon.gov.uk/adult-health-and-social-care>

Information, advice and support for carers: Carers Information Centre Croydon, 020 8649 9339, <https://www.carersinfo.org.uk/>

Personal care (at home and residential), plus carers’ advice: Age UK, Tel 0800 055 6112, <https://www.ageuk.org.uk/information-advice/care/>

**6. Legal (including Powers of Attorney and wills)**

Legal advice and wills: Purley Cross Centre, Tel, 020 8668 0422  <https://www.purleybaptist.org/Groups/302966/Purley_Cross_Centre.aspx>

Legal advice, including immigration and asylum: South West London Law Centre, Tel 020 8767 2777, <https://swllc.org/>

Legal advice and signposting: Age UK, Tel 0800 055 6112, <https://www.ageuk.org.uk/information-advice/>

Legal advice: Citizens Advice Bureau, Tel 0800 144 8848, [www.citizensadvicecroydon.org](http://www.citizensadvicecroydon.org/)

Some home insurance policies include legal advice.

**7. Health, wellbeing**

Health, wellbeing, loneliness, relationships and healthy living: Age UK, Tel 0800 055 6112, <https://www.ageuk.org.uk/information-advice/>

Local groups and activities in Croydon: Simply Connect Croydon, [https://croydon.simplyconnect.uk](https://croydon.simplyconnect.uk/)

Croydon Health & Wellbeing Space (open daily for drop in service), Tel 020 3154 9539, <https://croydonhws.co.uk/>