**If someone comes to BR and is homeless:**

Note: Croydon Council advise them to go to Access Croydon in person: The address is Access Croydon, Bernard Weatherill House, 8 Mint Walk, Croydon, CR0 1EA.

We can help as follows:

**1. Fill in the Council form with them**

<https://secure.croydon.gov.uk/eforms/EXT_HO_HOMELESS_REFERRAL.eb?ebd=0&ebp=10&ebz=1_1699360300583>

**2. Fill in the Streetlink form**

<https://thestreetlink.org.uk/>

**3. Offer information on Emmaus**

Their contact person is Ross Watkins - 07528 115691
ross.watkins@emmausslc.co.uk if you need some general advice re homeless housing queries. They focus on homelessness and will take referrals from us if required.

Main eligibility criteria:

* Not alcohol dependant
* No drug needs
* Doesn’t have to be a Croydon resident

There is a referral portal on their website <https://emmaus.org.uk/get-help/apply/>   Or call 0300 123 2001 and speak to Sanjiv or Vanessa to refer. Most referrals are accepted.

They have 2 places in Croydon.

* South Norwood – 10 and 8 bed shared bedrooms
* West Norwood – 28 bed ensuite

They provide homeless provision for up to 2 – 3 years and support them to find something permanent.

There is no rent or charges but people are expected to work in their charity shops up to 37.5 hours pw and they offer skills training and support.  If they work in the shops they get an allowance and spending money and can apply to move to another part of the country and will be helped to find a place

All rooms are furnished but people can take their own furniture if they have it.

**4. Offer information on Crisis Skylight**

<https://www.crisis.org.uk/get-help/croydon/>