

# Transport Access People Supporting You in 2022



**3,500+**

People Supported

&

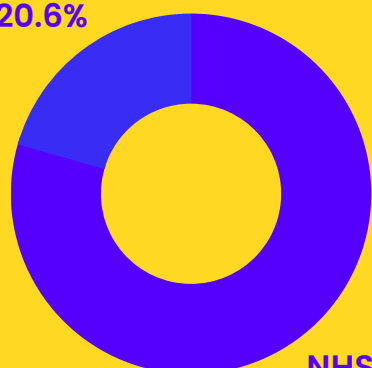
**70,000+**

Trips and Outings

TAP (Transport Access People) arrange door-to-door transport for people who have difficulty accessing other forms of transport in Cornwall and South Devon.

We specialise in non-emergency healthcare journeys, such as; Renal, Cardio, Vaccinations, Ophthalmology, GP appointments and more.

Public  
20.6%



**+32,000  
CALLS**



In 2022, you called our Transport Helpline 32,435 times. 25,760 calls from people in Cornwall & Devon, and 6,675 calls from health professionals.

**"Your driver was so supportive during a difficult & challenging time. He has the biggest heart - thank you."**

Mary - Renal Patient

**Completion Rate**

98% of bookings were completed

**98%**

**Volunteers**

In 2022, we trained 21 new volunteers - taking our total volunteers to 116



**115**

**Discharge Support**

We helped 281 people get safely home from hospital



**281**

TAP relies on its highly skilled transport helpline and its professional and caring volunteer drivers. TAP has been supporting people and local communities with reliable, professional & affordable transport solutions for over 20 years

Volunteer or find out more about TAP [www.ageuk.org.uk/cornwall/get-involved/volunteer/volunteer-driver/](http://www.ageuk.org.uk/cornwall/get-involved/volunteer/volunteer-driver/)

**TAP** | TRANSPORT  
ACCESS  
PEOPLE

