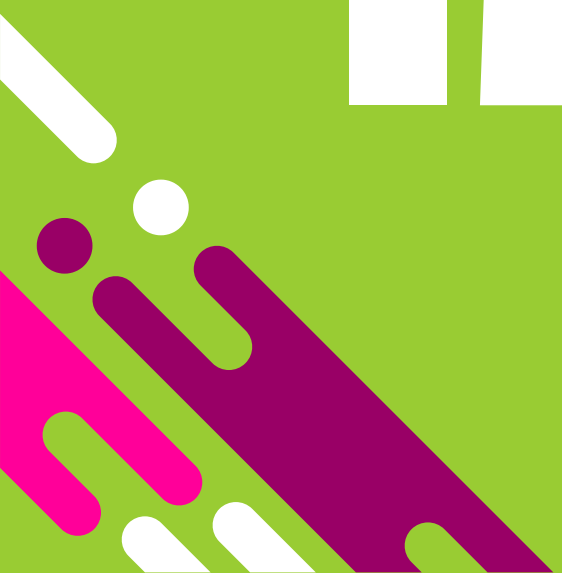




IMPACT REPORT

2023-2024



Impact Report 2023-2024



Introduction

We are pleased and proud to introduce this years Impact and Annual Report from Age UK Blackburn with Darwen, your local charity working with older people in Blackburn with Darwen.

Please do click on the link below to read more about what our services have been doing to support local older people to have the best later life possible.

Click [here](#) to read our annual report in full.

The charity's **vision** is for all older people in Blackburn with Darwen to have the opportunity to live the life they choose.

And its **mission** to support this is to listen to the diverse voices and views of local older people and use these to influence both our own and others priorities. To deliver quality, person centred services which meet local needs and maximise independence.

This is achieved through the provision of a range of community based services, through engagement activity with the local older population and through a range of influencing and partnership work.



Some key facts & figures



81

people supported
through our
Community Day
Care service



6341

enquiries to the
Advice &
Information
service from 2074
people



230

people accessed
more than one
Health & Wellbeing
service



64

volunteers were
giving us their time
at 31st March



our volunteers
contributed 8054
hours of their time
equating to

£147,511

Numbers of people accessing Health & Wellbeing services

289
Active
Ageing

222
Befriending

121
Digital
Inclusion

377
Integrated
Care

212
Nail
Care

178
Social
Inclusion

352
Wayfinder

Advice & Information

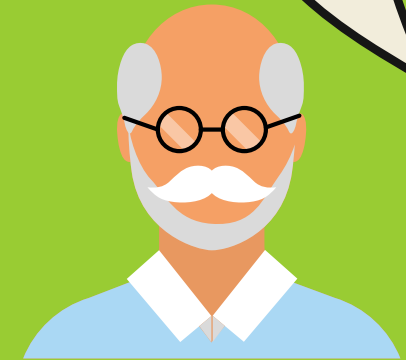
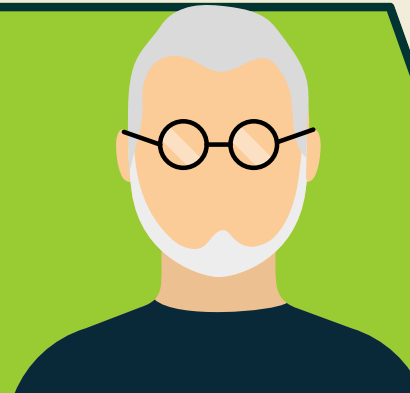


Local older people assisted to claim additional **£1,297,262** in additional entitlements and income

Many things in my circumstances have improved dramatically. My wellbeing has improved.

I am so grateful for the excellent, professional help I have received from Age UK, a great deal of stress and anxiety has been removed from my life.


You have been so helpful, I could not have managed the claims without your help. You made it easy.



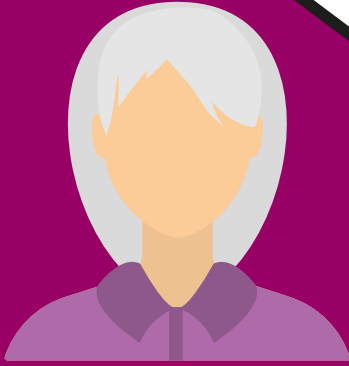
Community Day Care



We work with individuals and their carers to develop person centred support and care plans that aim to maintain good health and wellbeing and prevent a further deterioration in health.



I have received a lot of respect from staff members and it feels very homely here at day service it has a lovely atmosphere where all my tailored needs are met. Thank you, much appreciated.




Thank you for all that you do for me, I look forward to coming to Centre and really enjoy meeting my friends.


Health & Wellbeing Services



Through our programmes we provide a range of support, friendship, activities and services to improve wellbeing, prevent a decline in health, promote independent living and reduce social isolation.



I've been coming now to Memory Makers for 2.5 years and they have really helped. I've just been to the doctor to be checked for dementia and he says I still don't have it. I really think the Memory Makers sessions is what has made the difference.



You have been fantastic. I feel like it makes life possible. I feel like I have a paddle now.

Health & Wellbeing Services

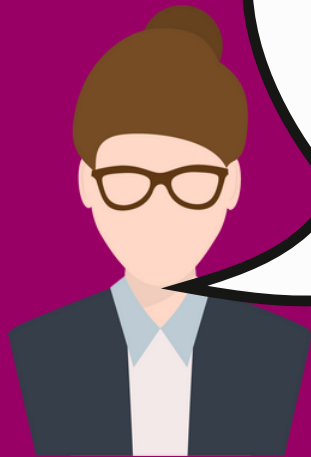
You made my day today by just coming round and talking to me, I feel like somebody has actually listened, so thank you.



I think it's lovely that you're checking in with me every month to see how I am. I feel very lucky that everyone cares about me. I really appreciate these calls.



Having the Komp will help me keep in touch with my family who are dotted around the country and the globe. This service is exceptional.



THANK YOU!

We could not provide the vital services we do for local older people without the support of **YOU** - our staff, volunteers, donors, supporters and funders.

If you would like to make a donation or can support us in anyway, please visit www.ageukbwd.org.uk or call 01254 266620.

Age UK Blackburn with Darwen, 4 King Street, Blackburn, BB2 2DH
Registered charity number 1143809