

ROLE DESCRIPTION

Stair Rail Installation Volunteer (Home Falls Prevention HFP) - Ad Hoc

Responsible to:	Independence at Home Manager
Hours/Days:	2 days per month, full days (see below for details)
Time Commitment:	Ongoing, ideally a year in-line with funding period
Location:	Visiting clients' homes across Birmingham

About the Service

Age UK Birmingham's Home Falls Prevention team provides older people with services to stay confident and mobile within their own homes which is achieved by visiting clients to advise on minimizing falls within their home and changes that can be made. This will also help with their mobility, confidence and increase wellbeing.

About the Role

We are looking for a reliable volunteer that is confident in and has experience with DIY tasks. The role is specifically to support our Home Falls staff member who leads the installation of stair rails. There is currently one other volunteer in the team and due to service demands, we seek the support of another.

Experience with carpentry or handy-man roles is ideal.

In this role, you will:

- Undertake Age UK Birmingham and Age UK Sandwell induction programme and additional relevant training where required
- Assist in the installation of stair rails with associated tasks
- Carry and take care of tools and equipment
- Keep accurate and confidential records
- Report any concerns following home visits to the manager of HFP
- Attend team meetings when required

Personal qualities and skills most suited to this role

Skills:

- Essential - DIY experience
- Desirable - Carpentry experience

Qualities:

- Good listening and communication skills
- Patience and tact, particularly with older people
- Reliable and flexible to our service delivery days – Tuesdays, Wednesdays, Thursdays
- A caring, sympathetic, sensitive manner and a non-judgemental approach

Other Criteria

- A valid, clean UK driving license and have access to own vehicle with valid insurance and MOT (*essential*)
- Must be available on Tuesdays, Wednesdays, or Thursdays with 4 weeks notice
- Willingness to travel across Age UK Birmingham service delivery areas
- Willingness to undergo a DBS check which is required due to the nature of this role

Travel expenses will be reimbursed in accordance with HMRC guidance

Contact

Louise Crowther
Volunteer Coordinator

0121 824 1459

volunteering@ageukbirmingham.org.uk

Or apply online by [CLICKING HERE](#)