Beware of online scam's

1) More people may fall victim to #onlineshopping fraud as they self-isolate due to #COVID19. You are a victim of online shopping fraud if you buy something online that never arrives. Find out more at: https://www.actionfraud.police.uk/a-z-of-fraud/online-shopping-fraud



2) Be wary of cold calls or unsolicited emails offering you help with your device or to fix a problem https://www.actionfraud.police.uk/a-z-of-fraud/computer-software-service-frauds



Unsolicited calls

Unsolicited calls purporting to be from well known companies, such as your Internet Service Provider (ISP), or Microsoft, offering to provide technical support for a fee.

Software installation

The caller instructs you to install certain software, or asks you to visit a particular website, so that they can gain remote access to your computer and "fix" the problem.

Your information

The caller may already know some of your details (full name or address), and use that to gain your confidence and extract further personal and financial information from you.

Browser pop-ups

Pop-ups purporting to be from well known companies, such as your ISP, or Microsoft, offering technical support and providing a number for you to call. 3) A number of #COVID19 related phishing emails have been reported to Action Fraud. These emails attempt to trick you into opening malicious attachments which could lead to fraudsters stealing your personal information, logins, passwords, or banking details. https://www.actionfraud.police.uk/alert/coronavirus-related-fraud-reports-increase-by-400-in-march

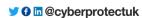
How to deal with scam texts and emails

Don't click on the links or attachments in suspicious emails, and never respond to messages that ask for your personal or financial details.









For more information, visit actionfraud.police.uk/cybercrime

4) Wash your hands of coronavirus scams! The Friends Against Scams training has been updated to include information on coronavirus scams – complete it here: https://www.friendsagainstscams.org.uk/training/friends-elearning #Coronavirus #ScamAware

